

# MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

Dear readers,

Francophone immigrant women make an invaluable contribution to the vitality and diversity of Canada's Francophone and Acadian minority communities. Their resilience and commitment, whether to their families or to society, enrich our social fabric and strengthen Francophone identity across the country. Yet their path to integration can be marked by specific obstacles, including challenges related to language, access to appropriate services and adaptation to new cultural realities.

This booklet, designed to support these women in their integration, is also intended to extend its usefulness. Presented here in English, it aims to equip English-speaking immigration service providers to effectively refer their French-speaking clients to French-language resources and services essential to their integration into Francophone communities.

This document is the result of in-depth consultations with French-speaking immigrant women, and has been designed to respond concretely to their needs. It contains key information on services offered, resources available and opportunities for community involvement in a Francophone context. Adapted versions for other regions such as Ontario, Yukon and Manitoba have also been developed to reflect local particularities.

We would like to express our deepest gratitude to the partners who contributed to this project, notably **Réseau-Femmes Colombie-Britannique (RFCB)**. Thanks to their expertise and collaboration, this booklet is a valuable tool for strengthening inclusion and promoting access to adapted services.



Nour Enayeh, President



Soukaina Boutiyeb, Executive Director

We hope this guide will be a useful resource, both for French-speaking immigrant women and for the professionals who support them in their integration. Together, let's make this welcoming experience a success and a springboard to successful integration.

With all our admiration and best wishes for a successful intégration,

Happy reading,

NOUR ENAYEH,

**President** 

**SOUKAINA BOUTIYEB,** 

**Executive Director** 

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## **ABOUT** THIS BOOKLET

This welcome booklet was produced by the Alliance des femmes de la francophonie canadienne (AFFC). It is intended for all French-speaking immigrant women living in British Columbia, and for anyone involved in providing services to immigrants. The practical information it contains is presented as follows:

- Services for women offered by AFFC member organizations and other organizations
- Reception services for French-speaking immigrants
- Services offered to all Francophones in Ontario in the following areas:
  - **Employment**
  - Education and early childhood
  - Housing
  - Health and social services

FRANCOPHONE IMMIGRANT WOLLEN IN BRITISH C

- Transport
- Culture and community activities
- Human rights and legal services



### **HOW TO USE THIS BOOKLET**

The presentation of services is accompanied by hyperlinks enabling you to access the resources presented by

Note that the hyperlinks in this version of the booklet bring you to French (not English) webpages.

This booklet is available in digital format. You can access it by clicking on the image of the QR code or by scanning it with your

device.





## THE PROVINCE OF **BRITISH COLUMBIA**

British Columbia is the country's most south-westerly province. It is Canada's third largest province after Ontario and Quebec. Victoria, located on the southern tip of Vancouver Island in the west of the province, is the capital.

The province is bordered to the west by the Pacific Ocean, to the northwest by Alaska, to the north by the Yukon and Northwest Territories, to the east by the province of Alberta, and to the south by the U.S. states of Washington, Idaho and Montana.

According to the 2021 population census, British Columbia's population is estimated at 5 million, making it the third most populous province in the country after Ontario and Quebec. Vancouver is the province's largest city, with a population of around 2.6 million in the metropolitan area. English is the main language, but around 300,000 francophones live in British Columbia. There is also linguistic diversity, with communities speaking Chinese (Mandarin and Cantonese), Punjabi and Tagalog, among other languages.

British Columbia is the only province not to have ratified the Official Languages Act. However, since January 2024, the British Columbia government has had a French-language

services policy in place.

British

According to the 2021 population census, British Columbia's population is estimated at 5 million inhabitants, making it the third most populous province.

Nanaimo and Prince George have been selected as welcoming communities for French speakers.

Source: Francophone immigration to Canada https://cartefrancophonie.ca/cb-colombie-britannique/



# SERVICES FOR WOMEN

### OFFERED BY AFFC MEMBER ORGANIZATIONS

### RÉSEAU-FEMMES COLOMBIE-BRITANNIQUE (RFCB)

The mission of Réseau-Femmes Colombie-Britannique (RFCB) is to bring together the Francophone women of British Columbia, to represent, promote and defend their rights and interests, and to contribute to the full achievement of their potential.



Réseau-Femmes helps break the isolation of minority Francophone women in British Columbia through its 18 regional groups. These groups organize local activities to encourage exchanges between women throughout the province.

Réseau-Femmes offers resources, discussion forums and workshops in French to support women's personal and professional development.

Through specific groups and committees, women address and contribute to systemic changes important to women, such as anti-violence, fair justice, the specific needs of extra-ordinary children, recognition of volunteer work, integration of newcomers, women's health, inclusive education, anti-waste and support for caregivers.

Its actions aim to promote an equitable and inclusive society, notably by preventing gender-based violence.

Réseau-Femmes has several groups across the province.

### TO FIND OUT MORE

TO FIND OUT MORE



### **INFORM'ELLES**

**Inform'Elles'** mission is to promote access to services and support for francophone women and girls in British Columbia who are experiencing or have experienced violence. The organization offers:

- a telephone support line;
- psychological support;
- information and practical resources;
- education and awareness programs.





### **SERVICES OFFERED BY OTHER ORGANIZATIONS**

### SUPPORT AND SELF-HELP GROUP FOR MOTHERS AND MOTHERS-TO-BE

Mamans francophones de Vancouver et Colombie-Britannique is a group for Francophone mothers and mothers-to-be in the province. It offers exchanges and meetings through a Facebook group and in person during activities and workshops organized in collaboration with the Fédération des parents francophones de la Colombie-Britannique and RésoSanté Colombie-Britannique.

**TO FIND OUT MORE** 



### DOMESTIC VIOLENCE

**Hebergementfemmes.ca** is an online resource designed to help women seeking to escape an abusive situation. The interactive map of British Columbia is easy to use to quickly connect with the nearest shelter that can offer safety, hope and support.



## RECEPTION SERVICES FOR FRENCH-SPEAKING IMMIGRANTS

Several organizations offer reception services to French-speaking immigrants. Some cover the whole of British Columbia, while others concentrate their actions and services on a regional scale.

### RECEPTION SERVICES

- Le Relais francophone de la Colombie- Britannique offers settlement, integration and employment services. These services are offered on-site in Vancouver, Victoria, Nanaimo, Coquitlam, New Westminster and remotely in the rest of the province.
- The Réseau en immigration francophone de la Colombie-Britannique brings together 35 members offering services to French-speaking immigrants in the province.
- Collège Éducacentre offers a Francophone settlement program for newcomers, covering everything from housing to banking and legal systems, employment and social relations.



Several regional associations and organizations whose mission is to bring Francophones and francophiles together offer services to immigrants.

The French Services Directory provides information on services available to Francophones in British Columbia's 11 regions. This resource allows you to discover the services available to immigrants and Francophones, so you can get to better know the province's regions.

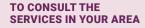
### SERVICES FOR SETTLING IN BRITISH COLUMBIA

 The British Columbia Public Services Helpdesk helps you find your way around the province's public programs and services. Government agents provide information in several languages.















### **EMPLOYMENT**

### **SOCIAL INSURANCE NUMBER**

• A social insurance number is essential when you're looking for a job and when you're settling in. You need it to work in Canada, to receive government benefits and programs, and to file income tax returns. Your Social Insurance Number (SIN) is confidential and it is illegal for anyone else to use it. It is your responsibility to protect it. Your SIN is issued by Services Canada. If you are eligible, it will be sent to you in paper format (confirmation of SIN letter) or digitally by registering for a My Service Canada Account (MSCA).

APPLY FOR A SOCIAL INSURANCE NUMBER



### PERMANENT RESIDENT CARD

A permanent resident card is not required for employment in Canada (a work permit is sufficient). But it is the official proof that you are a permanent resident of Canada. If you leave the country, you'll need this card to re-enter. You can use your permanent resident card as identification in a number of situations, for example to apply for other government documents (such as a health insurance card or social insurance number), to access government services or to open a bank account.

TO FIND OUT MORE



### **GOVERNMENT SERVICES**

- The Planning to work in British Columbia? workbook provides information on foreign credentials that need to be recognized in order to work in Canada.
- The Government of Canada's Job Bank offers resources for finding a job as a newcomer to Canada. The site provides access to a database with a search function based on job title and location where you wish to find a job.
- WorkBC Centers help you identify your strengths and needs in your job search.
   They support you in your personal job search planning and skills enhancement through group and individual workshops. We even provide financial assistance during the job search period, for instance for transportation and childcare.

TO FIND OUT MORE



TO FIND OUT MORE





### **EMPLOYMENT**

### **OTHER SERVICES**

- The Francophone Chamber of Commerce of Vancouver supports and connects Francophone and francophile entrepreneurs and business owners in Greater Vancouver through networking events, conferences, training and trade shows.
- The Société de développement économique de la Colombie-Britannique offers employment assistance services to promote the hiring of immigrants. Companies and immigrants benefit from resources and tools to facilitate the recruitment and integration process. The Société organizes recruitment events, offers business start-up assistance, a mentoring program and even a discovery tour of the province.
- Canada Talents helps French-speaking professionals from outside Canada adapt to Canadian culture and the Canadian work environment.









# EDUCATION AND EARLY CHILDHOOD

### **CHILD BENEFIT**

 The BC Family Benefit is a tax-free monthly payment made to families with children under the age of 18. The amount is combined to the Canada Child Tax Benefit and paid in a single monthly payment.

TO FIND OUT MORE



### EARLY CHILDHOOD

- A directory of French-language services (L'annuaire des services en français en Colombie-Britannique) explains the types of childcare services available in the province and how to find one for your child.
- The Fédération des parents francophones de Colombie-Britannique (FPFCB) brings together, represents and supports francophone parents in the education of their children. It supports the management and development of francophone daycare centers in the province. It offers daycare services, information on parent associations, practical resources and information on job opportunities in the early childhood sector.

**TO FIND OUT MORE** 



TO FIND OUT MORE



### **ELEMENTARY AND SECONDARY EDUCATION**

- In British Columbia, primary school (kindergarten to grade 7) and secondary school (grades 8 to 12) are the two basic levels of schooling for children and youth. The school year usually begins in the first week of September and ends in late June. In British Columbia, all children and youth between the ages of 5 and 16 must attend an education program, and most attend a public school. These schools offer free primary and secondary education to school-age children who are (and their parents or legal guardians are) residents of British Columbia.
- The Conseil scolaire francophone de la Colombie-Britannique administers 47 francophone schools throughout the province, from kindergarten to grade 12 and employs over 6,000 people. A section of the website provides information on how to register your children at the school. The Conseil also offers the free service of Workers for Settlement in Schools (TÉÉ), dedicated to the sustainable adaptation and integration of students and their families into the province's education system.





# **EDUCATION AND EARLY CHILDHOOD**

### **COLLEGE**

· Collège Éducacentre is the only French-language college in British Columbia.

### UNIVERSITIES

- Simon Fraser University (SFU) is the only university in British Columbia that offers the opportunity to study in several fields in both of Canada's official languages. Nearly 30 programs are offered in French.
- The French program at the University of British Columbia (UBC) offers courses in French language, French literature and French studies. UBC is also home to its Centre de la francophonie, which promotes the French language on campus and in the community.
- The Department of French and Francophone Studies at the University of Victoria aims to foster understanding of the diversity of literatures and cultures of the French-speaking world. It offers language courses for teachers and immersion programs.









## HOUSING

As Canada's national housing agency, Canada Mortgage and Housing Corporation (CMHC) helps Canadians, including newcomers, access a wide range of information, videos and tools to help them make informed housing decisions. It offers a wealth of information, including a guide to buying and renting a home. There's also a document entitled Renting in Canada - What Newcomers Need to Know, which outlines the rights and obligations of landlords and tenants, types of housing, the rental contract (lease) and a host of practical details on finding the right home in Canada.

The Location résidetielle en Colombie-Britannique page presents, among other things, the rights and obligations of tenants and landlords in the province.

TO FIND OUT MORE









# HEALTH AND SOCIAL SERVICES

Health and social services are provided by various government institutions and non-profit organizations.

### **CANADIAN DENTAL CARE PLAN**

 The Canadian Dental Care Plan helps make dental care more affordable for eligible Canadian residents. Health Canada's website lets you find out if you can access the program, how to apply and what dental care is covered.

TO FIND OUT MORE



### INTERIM FEDERAL HEALTH PROGRAM (IFHP)

The Interim Federal Health Program (IFHP) offers limited, temporary health
care coverage to certain groups of people in Canada who are not covered by
a provincial, territorial or private health insurance plan. The program provides
basic coverage, similar to that offered by the provincial health insurance plan,
and covers the cost of prescription drugs.

TO FIND OUT MORE



### **PROVINCIAL SERVICES**

 To access the Medical Services Plan in British Columbia, you need a government-issued health insurance card.

TO FIND OUT MORE



The Provincial Healh Services Authority's (PHSA) Francophone Services are designed to facilitate access to health care for the francophone community. They are there to help you navigate the healthcare system through information and referral services. Interpretation and translation services are also available.

TO FIND OUT MORE



### SERVICES OFFERED BY COMMUNITY ORGANIZATIONS

- RésoSanté Colombie-Britannique provides health and wellness services in French, and supports the development, integrated access and continuity of French-language health services throughout British Columbia.
- La Boussole helps French-speaking people in precarious situations and suffering from mental illness by offering a full range of services in French to support them in their daily lives, as well as a community space open to all.





### **TRANSPORT**

Here's some basic information about our means of transport.

### **DRIVER'S LICENSE**

 On this "Driving in British Columbia" page, you'll find various links grouped by road-transport related topics, including obtaining a driver's license (in English).

TO FIND OUT MORE



### **PERMIT EXCHANGE**

 If you are a new resident of British Columbia and hold a valid driver's licence from your home country or another province in Canada, you may use it for up to 90 days before applying for a British Columbia licence. A driver's licence issued by the British Columbia government allows you to drive anywhere in Canada.

### **PUBLIC TRANSPORT**

 Most municipalities with sizeable populations offer public transportation. If you don't have a car, or prefer not to drive, public transportation is a convenient and economical way to get from one place to another.

TO FIND OUT MORE



### **PARATRANSIT**

If you have a disability or mobility problem, some municipalities offer paratransit services. Eligibility criteria for this service, and the transportation options available, vary from city to city. Paratransit can serve, for example, people in wheelchairs who can't easily take public transit. Paratransit vehicles can pick you up at home and take you directly where you need to go.

# CULTURE AND COMMUNITY ACTIVITIES

There are many associations for Francophones in different parts of the province. Here are just a few of them:

- The Canadian-Haitian Cultural Association of British Columbia promotes the Canadian-Haitian community and its heritage through arts and crafts, music, cuisine and traditional celebrations.
- Carrefour 50+ British Columbia has been bringing together, representing and mobilizing Francophones and francophiles for over 50 years.
- The Conseil culturel et artistique francophone de la Colombie-Britannique brings together the province's Francophone associations involved in cultural and artistic programming.
- The Conseil jeunesse francophone de la Colombie-Britannique promotes, develops and represents the interests of French-speaking youth by organizing cultural, educational and community initiatives for young people aged 14 to 25.
- The Communauté congolaise du Canada (CCC) offers a wide range of day-today services to local Congolese communities in cities across Canada.

### ORGANIZATIONS LOCATED IN DIFFERENT REGIONS OF THE PROVINCE

- The Algerian Community Association of British Columbia aims to promote Algerian culture through various media and digital platforms.
- Since its opening in 1990, the Maison de la Francophonie de Vancouver has served as a meeting place for Francophones and francophiles in the Vancouver area.
- The Vancouver Art Gallery is recognized as one of the most respected and innovative in the country.
- The Centre culturel francophone de Vancouver offers French courses, exhibits and other activities, including opportunities for Francophones to meet. Its Camp virgule is a day camp offering children aged 6 to 12 the opportunity to practice their French.

CANADO-HAITIAN
CULTURAL ASSOCIATION
OF BRITISH COLUMBIA



CARREFOUR 50+ BRITISH COLUMBIA



CONSEIL CULTUREL ET ARTISTIQUE FRANCO-PHONE DE LA COLOMBIE-BRITANNIOUE



CONSEIL JEUNESSE FRANCOPHONE DE LA COLOMBIE-BRITANNIQUE



COMMUNAUTÉ CONGOLAISE DU CANADA



ALGERIAN COMMUNITY ASSOCIATION OF BRITISH COLUMBIA



MAISON DE LA FRANCOPHONIE DE VANCOUVER



**VANCOUVER ART GALLERY** 



CENTRE CULTUREL FRANCOPHONE DE VANCOUVER



## CULTURE AND COMMUNITY ACTIVITIES

- The African Friendship Society aims to promote arts and culture within the province's community. In English only.
- The **Alliance française de Victoria** is part of an international network dedicated to spreading the French language and culture. French classes and private courses for adults, children and teenagers are available.
- The Société francophone de Victoria houses a library accessible to Francophones and organizes cultural, sporting and gastronomic activities.
- The Association francophone du centre de l'île houses a library, hosts a book club and organizes community and networking activities.
- The Association des francophones de Nanaimo promotes the French language and culture through a variety of community-based activities.
- L'Association des francophones de Kootenays Ouest organizes activities for children, cultural events and offers a workspace.
- The Association Francophone des Rocheuses du Sud offers cultural and sporting activities, some of which are reserved for children. Francophones can also join a Club des 50 ans et +.
- The Association francophone de Qathet offers early childhood and preschool resources and translation services.
- The Association des francophones et francophiles du nord-ouest de Prince
   Rupert offers reception and referral services for newcomers.
- La source, forum de la diversité, is an online newspaper that presents mainly columns and society events, as well as the latest cultural news.

AFRICAN FRIENDSHIP SOCIETY



ALLIANCE FRANÇAISE DE VICTORIA



SOCIÉTÉ FRANCOPHONE DE VICTORIA



ASSOCIATION FRANCO-PHONE DU CENTRE DE L'ÎLE



ASSOCIATION DES FRANCOPHONES DE NANAIMO



ASSOCIATION DES FRANCOPHONES DE KOOTENAYS OUEST



ASSOCIATION FRANCOPHONE DES ROCHEUSES DU SUD



ASSOCIATION FRANCO-PHONE DE QATHET



ASSOCIATION DES FRANCOPHONES ET FRANCOPHILES DU NORD-OUEST DE PRINCE RUPERT



LA SOURCE, FORUM DE LA DIVERSITÉ



## HUMAN RIGHTS AND LEGAL SERVICES

The governments of Canada and British Columbia have passed various laws to ensure that your rights are respected. There are also a number of organizations that can help you with your legal affairs.

### **HUMAN RIGHTS AND LEGAL SERVICES**

- The Office of the Commissioner of Official Languages protects the language
  rights of Canadians and promotes the equality of both official languages in
  Canadian society. The Official Languages Act establishes the equality of
  English and French, and grants you a set of language rights. Under this Act,
  you can benefit from bilingual services when dealing with federal government
  agencies.
- In British Columbia, the BC Human Rights Code (in English) helps protect you
  from discrimination and harassment. It allows you to file a complaint with the
  province's Human Rights Tribunal if you believe you've been discriminated
  against on the basis of gender, race or religion, for example.
- If you have left a relationship or are living apart from your child's other parent, you have a number of rights and responsibilities under the law. Today's laws on family law help you plan for your child's future care, alimony and the division of property or debts. Their quick reference tool is your starting point for the steps you need to take.
- LegalAidBC offers legal aid services in several languages, including French.
   Lawyers provide advice on family and criminal law, and help clients fill out forms. Services are available to all members of the community, with specific components for low-income and aboriginal people.
- The Association des juristes d'expression française de la Colombie-Britannique promotes access to justice by providing legal information in French to francophones in British Columbia, and by supporting lawyers who are able to offer services in French.

TO FIND OUT MORE

TO FIND OUT MORE

TO FIND OUT MORE

TO FIND OUT MORE

### HUMAN RIGHTS AND LEGAL SERVICES

### **EMPLOYMENT LAW**

Labour Standards in British Columbia provides information on your health
and safety rights, as well as the standards governing remuneration, hours of
work, dismissal and your recourse in the event of a breach of the provincial
law on labour standards.

**TO FIND OUT MORE** 



### **CONSUMER LAW**

- The Government of Canada's Office of Consumer Affairs promotes the interests and protects the interests of Canadian consumers. Well-informed and confident consumers help stimulate competition and innovation in the Canadian marketplace. Among other things, you'll find a section on business practices and consumer concerns.
- The Financial Consumer Agency of Canada (FCAC) provides information on many aspects of banking in Canada: types of bank accounts, documents required to open a bank account, savings and investment options, credit cards, loans, mortgages and other forms of credit, insurance and financial planning.
- Consumer Protection BC oversees consumer protection in a variety of areas (in English only).



### MY DIRECTORY OF IMMIGRATION SERVICES

#### RÉSEAU-FEMMES COLOMBIE-BRITANNIQUE

1555 7<sup>th</sup> Ave. West, Vancouver, BC V6J 1S1 604-736-6912 | Toll-free: 1-866-736-6900

info@reseaufemmes.bc.ca

### EMERGENCY ACCOMMODATION IN VIOLENT SITUATIONS

#### **INFORM'ELLES**

**6**04-653-8213

info@informelles.ca

### RECEPTION AND ORIENTATION

#### LE RELAIS FRANCOPHONE DE LA COLOMBIE-BRITANNIQUE

1555 7th Ave. West, Vancouver, B.C. V6J 1S1

**■** Toll-free: 1-877-630-0316

☑ info@vivreencb.ca

### RÉSEAU EN IMMIGRATION FRANCOPHONE DE LA COLOMBIE-BRITANNIQUE

1551 7th Ave. West, Vancouver, B.C. V6J 1S1

### LE CERCLE DES CANADIENS-FRANÇAIS DE Prince George

1752 First St., Prince George, B.C. V2L 1E7

**3** 250-561-2565

☑ infolecercle@gmail.com

### L'ALLIANCE FRANCOPHONE ET FRANCOPHILE Greater vancouver et fraser valley

6887 132<sup>nd</sup> St., Surrey, B.C. V3W 4L9

**6**04-597-1590

Les Papillons SGMS: 236-886-5310

lespapillons.garderie@gmail.com

### **EMPLOYMENT**

### VANCOUVER FRANCOPHONE CHAMBER OF COMMERCE

1575 7th Ave. West, Vancouver, B.C. V6J 1S1

604-601-2124

info@ccfvancouver.com

#### **CANADA TALENTS**

1210 1108 Pendrell St., Vancouver, B.C. V6E 1L4

welcome@canada-talents.ca

### BRITISH COLUMBIA ECONOMIC DEVELOPMENT CORPORATION

200 - 1555 7th Ave. West. Vancouver BC V6J 1S1

604-732-3534

☐ info@sdecb.com

AND

201B - 269 Bernard Ave., Kelowna, B.C. V1Y 6N2

S 250-860-1584 | 250-808-4554

info@sdecb.com

### **EDUCATION**

### LE CONSEIL SCOLAIRE FRANCOPHONE DE LA Colombie-Britannique

100 - 13511 Commerce Dr., Richmond BC V6V 2J8

**S** 604-214-2600 | Toll-free: 1-888-715-2200

3778-928-4181 (Support for immigrant families)

#### FÉDÉRATION DES PARENTS FRANCOPHONES DE C.-B.

1555 7th Ave. West, Vancouver, B.C. V6J 1S1

**G** 604-736-5056

☐ info@fpfcb.bc.ca

### ORGANIZATIONS AND ASSOCIATIONS OFFERING SERVICES

### CENTRE CULTUREL FRANCOPHONE DE VANCOUVER

1551 7th Ave. West, Vancouver, B.C. V6J 1S1

**6**04-736-9806

☑ info@lecentreculturel.com

### **ALLIANCE FRANÇAISE DE VANCOUVER**

6161 Cambie St., Vancouver, BC V5Z 3B2

**G** 604-327-0201

☑ info@alliancefrancaise.ca

### CONSEIL JEUNESSE FRANCOPHONE DE LA COLOMBIE-BRITANNIQUE

1555 7th Ave. West, Suite 229B

Vancouver, B.C. V6J 1S1

**G** 604-736-6970

information@cjfcb.com

information@cjfcb

https://www.facebook.com/CJFCB/?locale=fr\_CA

### ASSOCIATION DES FRANCOPHONES ET Francophiles du nord-ouest

208 First Ave. East, Suite 206 Prince Rupert, BC V8J 4M8

**L** 250-627-1313

☑ affno@citywest.ca

### ASSOCIATION FRANCOPHONE DU CENTRE DE L'ÎLE

891, 13e Ave., Campbell River

B.C. V9W 4G9

**U** 250-287-2951

afcicb@gmail.com

### ASSOCIATION DES FRANCOPHONES DE NANAIMO

31 - 1925 Bowen Rd., Nanaimo BC V9S 1H1

**S** 250-729-2776

#### ASSOCIATION FRANCOPHONE DES BOCHFUSES DU SUD

44 Mount Washburn, Fernie BC V0B 1M3

**3** 250-430-1511

### **ASSOCIATION FRANCOPHONE DE QATHET (AFQA)**

5110 Manson Ave., Powell River, B.C. V8A 3P1

604-483-3966

admin@afqa.ca

### **HEALTH AND SOCIAL SERVICES**

### SERVICES FRANCOPHONES DE LA Provincial Health Services Authority

**6**04-312-9885

☐ francais@phsa.ca

#### **RÉSOSANTÉ BRITISH COLUMBIA**

102 - 1575, 7th Ave. West, Vancouver BC V6J 1S1

**6**04-629-1000

info@resosante.ca

#### LA BOUSSOLE

312 Main St., Vancouver, BC V6A 2T2

**G** 604-683-7337

### **HUMAN RIGHTS AND LEGAL SERVICES**

#### **LEGAL AID BC**

### Vancouver Provincial Courts

(Robson Square)

800 Hornby St., Vancouver, BC V6Z 2C5

**C** 604-601-6076 | Toll-free: 1-888-601-6076







